# Organizational Skills for a Successful Freelance Business

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#### **Overview of topics**

- Introduction
- Workspace strategies
- Successful time management
- Effective project management
- Staying on top of finances
- Planning for quality

### Why get organized?

- Stuck in clutter
- Never get out of the office on time
- Don't have enough time for the things I enjoy
- Losing money
- Would like to find time for a new hobby
- Would like to feel better



- Decrease stress
- Truly be your own boss
- Do better work

# Workspace strategies



Source: http://beyondclutter.com/wkshp \_leader.htm

# Strategies for a cleaner work environment

- 10-minute cleanup
- "Prompt action"
- To-do list
- BIG GARBAGE CAN



#### **Filing**

- Your system
- Color coding
- File names match the naming system in your computer
- Procrastination means:
   the system is not right

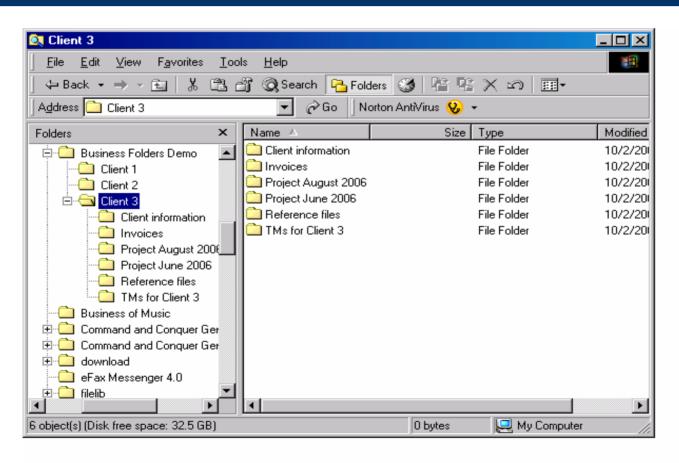
#### Myth:

Filing systems cost a lot of money

#### Fact:

You can use what you have on hand

#### "Desktops" need to be clean, too



#### Where to start?



Source: I can see the floor

#### 5-minute discussion



- What holds us back?
- Examples of standing in our own way

• RESOLUTION I

# Successful time management



Less is more

#### Early morning optimism...

Pay bills

Clean office

File papers

Call mom

Check for tickets

Edit the XYZTrans assignment

Get laundry done

Iron blouse for tonight

Get kids from school

Do the Miller job

PowerPoint for TransXYZ

Write invoices

Check if any payments are overdue

Get bank balance

Check what's wrong with printer

Enter terminology changes into

database

Put glossaries in the folder

Clean up from breakfast

Enter received payments in the

computer

Call LinguaXYZ about overdue check

Answer terminology question on a list

Check email

Water office plants

Set up phone message

Clear voicemail

# ..giving way to mid-afternoon realism...

Edit the XYZTrans assignment

Get kids from school
Do the Miller job
PowerPoint for TransXYZ

Posted by: "nhgtdre" mail@lovetochat.com

Thu Sep 21, 2006 5:26 am (PST)

Hi all,

Anyone know exactly what Bokanowskification is? It seems to have something to do with medicine. Psychology?

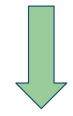
All the best,

#### ...until evening exhaustion sets in...

Your best intentions

Answer terminology question on a list

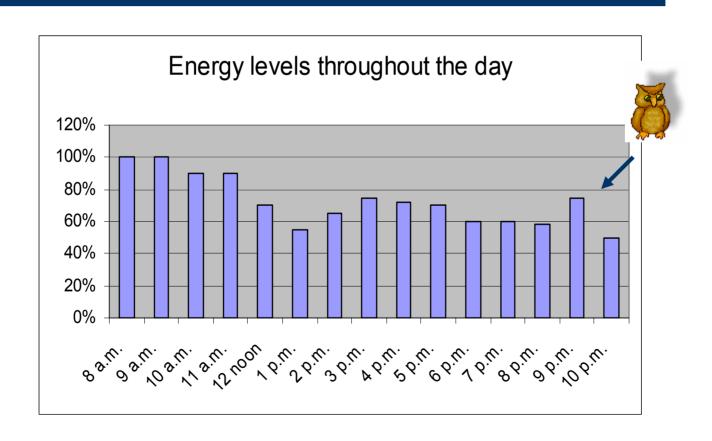
**Check email** 



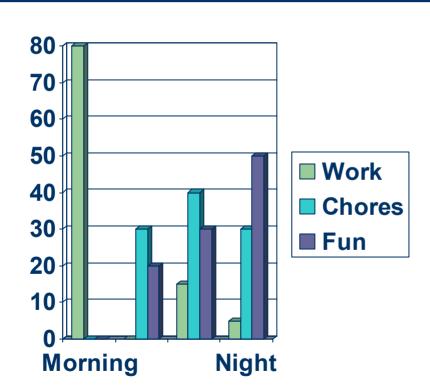
**Chat with translator friend in San Francisco** 



#### **Prime Time**



### Planning for productivity



- Plan work hours first
- Plan other chores around your work
- Always dedicate your prime time to work
- Down-time is better for "mindless" tasks

#### To-do list adjusted for Prime Time

#### Prime Time

Edit the XYZTrans assignment
Do the Miller job
PowerPoint for TransXYZ

#### Close to lunch

Check email
File papers
Put glossaries in the folder
Water office plants
Clear voicemail

#### Later afternoon

Enter terminology changes into database

Answer terminology question on a list

Call LinguaXYZ about overdue check

Enter received payments in the computer

Write invoices
Get kids from school

#### Evening

Check what's wrong with printer
Set up phone message

Make to-do list for next day!

#### Whiteboards...



Source: projectwetusa.org

## **Dealing with interruptions**



Prime Time protection

- Permissible interruptions
- Scheduled interruptions

## Group exercise: prioritizing

Strategies to balance all aspects of a freelance business

RESOLUTION II

## Effective project management



Planning ahead

#### Try again

7:15 Read e-mail

7:17 Shoot off angry response to European editor

7:18 Spill coffee

7:20 Start translating

8:15 Search Google for terminology

9:20 Accept rush job

#### The first 15 minutes of the day...

→ Written agenda in any format

Prioritize → Define what HAS to get done

Order  $\rightarrow$  Establish order

Rewards → Establish small rewards

# Project plan for a regular day

	Job 1	Job 2	Job 3
Word count	1,500	600	900
Difficulty	So-so	tough	easy
Problems	Have to find references	Research	All terms in the TM
Resources	References/ glossary	Web/ dictionaries	Previous work for same client
Follow-up	Folder for references	Bookmark website in folder for client	Organize client folder
Notes		Make notes of difficult terminology	
??			

#### Planning for the unexpected

#### JOB-RELATED

- Research takes longer than expected
- Rush job comes in
- Client complaint
- Power outage
- Billing issue

#### **PRIVATE**

- Family emergency
- Illness
- Sudden visitor
- Long phone call from Aunt Betty
- ...

# Organizing your work

Billed?	Client project	Code	Payment	Amount	Currency
*	Client A patient letter	083506	open	1000	Dollar
*	Client B Excel sheet	083606	overdue	1000	Euro
*	Client B Highlights 09-2006	093706	open	1000	Euro
*	Client C editing medical	093906	open	1000	Dollar
*	Client D urgent patient report	094006	open	1000	Dollar
Tuesday	Client E plant information sheet	094406			Euro
Friday	Client A REACH presentation	094906			Euro
*	Client C X-ray report	095006	PAID	1000	Euro

# Lose 30 pounds in a week and get rid of all your debt while effortlessly earning a million dollars!

RESOLUTION III

Making realistic changes to work organization

# Staying on top of finances



# Strategies to get a handle on finances

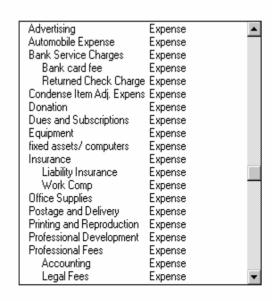
- Invoice immediately
- Keep a record of all invoice data
- Use financial software
- File financial paperwork when it comes in
- Assign categories

# KEEP BUSINESS + PRIVATE ACCOUNTS SEPARATE

# Financial and business software categories

Expense categories make expenditures comparable

Are usually set up to match IRS reporting requirements



Example from Quickbooks

# Schedule C expenses

5	Gross profit. Subtract line 4 tro	m line	3			- 5	I		
6	•				r refund (see page C-3)	6		$\blacksquare$	
7	Gross income. Add lines 5 and					7			
Pai	till Expenses. Enter ex	pense	s for business use of	your	home only on line 30.				
8	Advertising	8		18	Office expense	18			
9	Car and truck expenses (see			19	Pension and profit-sharing plans	19		<u> </u>	
	page C-3)	9		20	Rent or lease (see page C-5):				
10	Commissions and fees	10			a Vehicles, machinery, and equipment	20a		↓	
11	Contract labor (see page C-4)	11		۱ ا	b Other business property	20b		—	
12	Depletion	12		21	Repairs and maintenance	21		<u> </u>	
13	Depreciation and section 179			22	Supplies (not included in Part III)	22		<u> </u>	
	expense deduction (not			23	Taxes and licenses	23		<b></b>	
	included in Part III) (see			24	Travel, meals, and entertainment:				
	page C-4)	13		- 4	a Travel	24a		—	
14	Employee benefit programs			1	b Deductible meals and	<b>.</b>			
	(other than on line 19)	14		-	entertainment (see page C-5)	24b		<del></del>	
15	Insurance (other than health)	15		7	Utilities	25		<del>   </del>	
16	Interest:	40-		1	Wages (less employment credits)	26		<del></del>	
а	Mortgage (paid to banks, etc.)	16a		27	Other expenses (from line 48 on				
,_b		16b		┨	page 2)	27			
17	Legal and professional services	17							
	services	17				28		10000000	

#### Pay yourself

- Designate your accounts receivable
- Retirement
- Planning your annual income

#### **Financial software**

#### **Useful characteristics:**

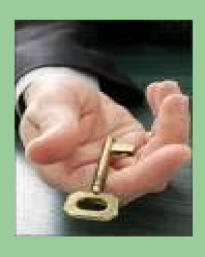
- Flexible (adaptable)
- Clearly structured
- Reporting features
- Designed for non-accountants
- ....?

#### **Conversation: financial strategies**

Best financial advice to give to a newcomer?

RESOLUTION IV

# **Planning for quality**



Truly becoming your own boss

#### You as a "Human Resource"



- What do other companies do to keep their "human resources" happy?
- Shouldn't you have all of that, and then some?

## Demand "workers' rights"!

Regular working hours

**Breaks** 

Paid overtime

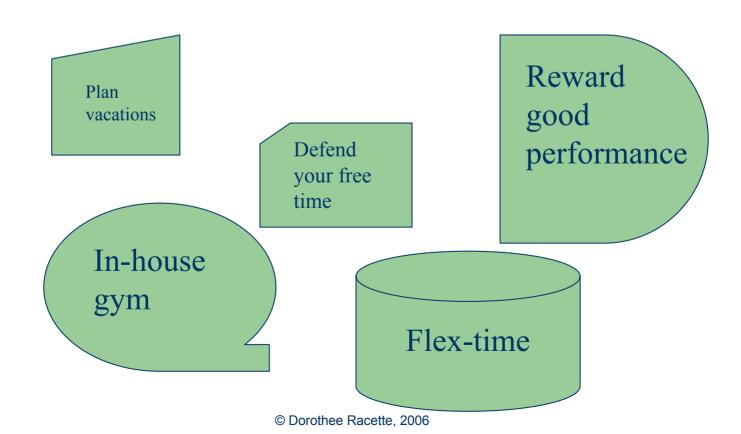
Vacations

"Perks"

Performance-based incentives

Pension plans

# Perks for "those at the top"



# Simple rules for living better as a freelance business owner

- Don't eat at the computer
- Shut off the computer
- Plan vacations
- Plan quality time
- Say NO
- Set boundaries
- Train customers

### Talk to your BOSS

Which improvements would make your workplace better?

RESOLUTION V

# Thank you for your interest.

